Mission: YouthCare works to end homelessness and to ensure that young people are valued for who they are and empowered to achieve their potential.

Focus:
Networks of support
Community and Relationship Connections
Employment and Education
Housing
Health and Wellness

Services:
Engagement and Early Intervention, Case Management, Education and Employment Services and Housing

Sara Berner, Director of Adolescent Services
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www.YouthCare.org; Main Line: 206-694-4500
Engagement Centers:

Orion Center
206-622-5555

University District Youth Center
206-526-2992

South Seattle Youth Center
206-331-2363

- Ages: 12-24 (Orion and UDYC); 18-24 (SSYC)
  - Provides:
    - Hot meals
    - Access to Hygiene Supplies and Clothing
    - Access to Laundry and Shower Facilities
    - Drop-in Services and Activities
    - Case Management (including specialized Case Management through KCSARC @ Orion Center)
    - Access to Medical Care (on-site through Kaiser @ Orion and SSYC)
    - Access to Mental Health and Substance Use Disorder Services (on-site through Ryther)
    - Access to Legal Supports (on-site through LCYC)
    - Education and Employment Services through Workforce Navigation and in partnership with Interagency and the Doorways Project
    - Shelter Beds (SSYC)
Centralized Client Services

• Provides clients with a case manager who will be able to remain with them throughout their time in YouthCare regardless of what programs they transition in and out of.

• Provides consistency and avoids clients having to start over with someone new each time they move through our services.

❖ Broken into 2 Categories:
  • Centralized Case Management
  • Early Intervention and Specialized Services.
Centralized Case Management

Provides comprehensive Case Management Services

Based out of Engagement Centers

3 divisions: Outreach, Housing Navigation and Engagement Centers

Outreach Case Managers go into the community to connect with youth and young adults to offer services where they are at. They additionally outreach to the community and work with partner agencies on advocacy.

Housing Navigation Case Managers connect clients to safe and stable housing, including administration of the Coordinated Entry for All assessment.

Engagement Center Case Managers provide comprehensive case management support services for those accessing the Engagement Centers.
Early Intervention and Specialized Services

• Case Management Services for youth ages 12-24 and their families (where appropriate) experiencing or at risk of homelessness. Services include systems navigation, advocacy, family intervention and mediation, re-entry support, eviction prevention and school-based services.
  • **Transition Case Managers**: Work with youth in Juvenile Justice System to provide assistance navigating the system and re-entry planning.
  • **Family Engagement Case Managers**: Work with youth and families to resolve family conflict, reunify families and provide resources for youth and family needs.
  • **Student/Youth Resource Navigators**: Work within the Interagency School Sites to provide resources for youth and their families to reduce barriers to school attendance and engagement.
  • **Housing Navigators**: Connect youth with safe and stable housing.
  • **Housing Specialists**: Provides housing rental assistance, eviction prevention and case management.
  • **Specialized services Community Advocates**: Case Managers who are specially trained to work with youth and young adults who have experienced Labor or Sex Trafficking and sexual violence.
Education and Employment

• Education and Employment Services spread throughout various locations within the agency.
• Education services include partnership programs with Interagency such as the GED program at Orion Center and Bilingual school at Casa De Los Amigos as well as tutoring and assistance connecting to and navigating educational systems.
• Employment services may be through specific employment programs run by our Workforce Navigation Team or assistance through Case Management and housing programs with building resumes, applying for jobs and internships, providing work appropriate clothing and building job skills.

• Specific Employment Programs include:
  • Pre-Employment Services Such as the Tile Project and YouthGrow
    • Tile Project: 4-week paid internship program for ages 16-24. Youth build resumes and learn job and art skills. Create a Tile at the end which will be sold in the community with proceeds going back into the Tile Project.
    • YouthGrow: Paid internship as well as opportunity to earn HS credit through Interagency Academy for ages 15-21. Youth learn to cultivate, harvest and market produce working in the garden and learning about urban farm management. Youth additionally learn to cook a farm to table meal and donate additional produce to the Rainer Valley Food Bank and South Seattle Youth Center.
  
  • Sector-Based Training
    • Customer Service Training Program: 7-week paid internship for ages 16-24. Youth learn soft skills such as problem solving, active listening and adaptability as well as how to use these skills in various customer service based industries.
    • YouthBuild: 6-month Construction pre-apprenticeship program for young adults ages 18-24 who are studying for their GED or Diploma. Youth build tiny houses for Low Income Housing Institute with the opportunity to earn industry certifications and college credits. Follow up Case Management and employment support is offered for 9 months post graduation from the program.
  
  • Internships and Employer Engagement which include working with partner agencies to place youth in external internships and employment while offering additional support both to the client and the partner agency.
Shelter and Housing

Adolescent Housing Programs:

- **Adolescent Shelter**: 14 Beds  
  **Ages**: 12-17  
  **Length of stay**: 21-30 days  
  **Referrals**: Phone for all youth except State Dependent who go through DCYF referral process  
  **Goal**: Provide stabilization while identifying long term placement  
  **Offers**: Basic needs, In-house Case Management, Education and Employment Support, Life Skills, Connection to Physical and Mental Health Care providers, referrals to SUDs services, Legal Assistance and connection to Specialized services such as Family Engagement Case Management, Housing Navigators and Community Advocates, outings and activities

- **Pathways**: 1 Bed within Adolescent Shelter program  
  **Ages**: 16-17  
  **Length of stay**: 2 years or until 18  
  **Referrals**: Application sent upon request-non-state dependent youth only  
  **Goal**: Provide long term housing and independent skills for youth transitioning into young adulthood  
  **Offers**: Same services as Adolescent Shelter w/more in-depth Life Skills curriculum as well as services to support Independent Living and referrals to over 18 housing services.

- **Casa De Los Amigos**: 12 Beds  
  **Ages**: 12-17,  
  **Length of stay**: Varies  
  **Serves**: Undocumented youth  
  **Referrals**: Office of Refuge Resettlement  
  **Goal**: Provide stabilization while working on reunification with family/identification of US sponsor  
  **Offers**: Same services as the others as well as in-house bilingual schooling, additional specialized legal services and assistance with identification and connection to a sponsor.

Over 18 Housing Programs:

- **South Seattle Shelter**: 20 Beds  
  **Ages**: 18-24  
  **Length of stay**: 90 days  
  **Referrals**: Self-Referral/Drop in through South Seattle Youth Center  
  **Goal**: Provide Emergency Housing and Stabilization while identifying long term housing  
  **Offers**: Beds within the SSYC w/access to shared bathrooms and laundry as well as meals through the center, Case Management, Education and Employment Support, Life Skills, Access to Supportive Staff

- **Transitional Housing Programs**: beds vary by location  
  **Ages**: 18-21  
  **Length of stay**: 18 months  
  **Referrals**: Coordinated Entry for All  
  **Goal**: Provide long-term housing while moving toward independent living  
  **Offers**: Shared housing with access to shared kitchen, bathrooms, laundry and common spaces, access to in-house case management and supportive staff. Goes more in-depth with Case management services, employment/education and life skills supports

- **Community Based Housing/Rapid Rehousing**: Varies  
  **Ages**: 18-24  
  **Length of stay**: Varies  
  **Referrals**: Coordinated Entry for All, Internal/THP referrals  
  **Goal**: Provide housing support while transitioning to fully Independent Living  
  **Offers**: Studio apartments with access to laundry facilities, Access to Case Management, Life Skills and Education/Employment support and in Rapid Rehousing, provides rental support for 1 year.