

What Do I Ask DOL to Get the Help I Need ?

How do I get the help I need at a Licensing Service Office (LSO) when I don't meet the identification requirements? Who do I ask? What do I ask?



Request a Supervisor ID Review

- When identity requirements aren't met with the documents outlined on the Identification Requirements brochure a Supervisor ID Review can be requested. Just ask the Licensing Service Representative (LSR) helping you for that review
- Be prepared for the ID review and bring all documents, everything, to be reviewed
- Certain documents are still required, like an acceptable document to establish name and date of birth, such as a certified birth certificate



One-Time Free ID, Reduced Fee ID, Payment Assistance

- Unhoused individuals can get one free ID Card, original, renewal, or replacement. They will attest to being homeless at the time of payment for their one-time free ID
- Individuals that qualify for DSHS benefits can request a Reduced Fee Identicard Voucher that reduces the cost of an ID Card to \$5. This is for ID Cards only. The voucher must be brought to the LSO when getting ID
- There are outreach agencies under contract with DOL throughout the State to use A19-1A Invoice Vouchers (A19's) to pay for DOL services. Both the A19 & the Identicard Voucher must be brought the LSO when getting ID



Youth 25 and Under that Qualify for Reduced Fee ID

- Unhoused youth, 25 and under qualify for a reduced fee ID Card and do not need a Reduced Fee Identocard Voucher from DSHS. They will attest to being unsheltered to the LSR at time of payment to reduce the fee of the ID to \$5. This is for ID Cards only
- Youth 25 and under released from juvenile incarceration within the last 30 days are eligible for a reduced fee ID Card without a Reduced Fee Identocard Voucher. They will attest to being released from juvenile incarceration within the last 30 days to the LSR at time of payment to reduce the fee of the ID to \$5. This is for ID Cards only



Seattle Area Agencies Offering Payment Assistance for DOL Services Through the A19 Program

Aurora Commons
8914 Aurora Ave N
Seattle 98103
206-299-2278

Ballard Food Bank
1400 Leary Way NW
Seattle 98107
206-789-7800

Compass Housing Alliance
Compass Day Center
210 Alaskan Way
Seattle 98104
206-474-1630

Lake City Partners
16357 Aurora Ave N
Shoreline 98133
206-913-2267

West Seattle Food Bank
3419 SW Morgan St
Seattle 98126
206-932-9023

North Helpline
12736 33rd Ave NE
Seattle 98125
206-367-3477

Rainier Valley Food Bank
9021 Rainier Ave S
Seattle 98118
206-723-4105

University District Service League
University District Food Bank
5017 Roosevelt Way NE
Seattle 98105
206-523-7060

United Way of King County (UWKC)
720 2nd Ave
Seattle 98104
206-461-3700



DOL2Go

- DOL has a new, mobile issuance unit visiting communities and events throughout Washington called [DOL2Go](#)
- If you're interested in DOL2Go participating in your event you can make your request at DOL-2-Go@dol.wa.gov
- DOL2Go has a [calendar](#) at the bottom of the DOL2Go mobile unit page on the website with their upcoming community visits



www.dol.wa.gov

[Documents for proof of identity](#)

[Identification Requirements – English](#)

[Identification Requirements – Spanish](#)

[Identification Requirements – Simplified Chinese](#)

[Identification Requirements – Traditional Chinese](#)

[Identification Requirements - Japanese](#)

[Identification Requirements - Korean](#)

[Identification Requirements – Russian](#)

[Identification Requirements - Tagalog](#)

[Identification Requirements – Ukrainian](#)

[Identification Requirements - Vietnamese](#)



Questions?

Contact - Lori Carnino at lcarnino@dol.wa.gov

Drive Safe!

