

Do you want to be the “Go-To” person others need when experiencing computer problems?

Get comprehensive training in Computer Support Technician through the
YWCA Career Pathways Program and Seattle Vocational Institute.

Computer Support Specialists provide technical assistance, support and advice to customers and other users. You will work either within a company that uses computer systems or directly for a computer hardware or software vendor.

Employment Outlook

From 2012-2022 there is estimated to be over 5,000 new openings in the state of Washington for Computer Support Specialists. Median pay is estimated at \$24.36 per hour or \$50,700 per year.

Eligible students will receive:

- Support to get started and succeed in college.
- Resources to pay for school.
- Assistance with potential issues, like housing, child care or transportation, while in school.
- Career planning and job search assistance.

Eligibility for this program is typically linked to eligibility for basic assistance. Phone Crystal or Jan to find out more.



Students will learn: Operating Systems, Networking, Microsoft Office Applications and Customer Service Support skills

Now registering for Spring 2015

In session: April 6th– June 19th

Contact us to get started:

Jan Johnson YWCA Career Navigator
jjohnson@ywcaworks.org 206.436.8633

Crystal Baker, SVI Admissions
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206.934.4945

This program offered
in partnership with:

**eliminating racism
empowering women**
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ywca

**SEATTLE VOCATIONAL
INSTITUTE**
One of the Seattle Colleges

