What you need to qualify

Household income amount

People with household income of less than double the federal poverty level (as established by US Health and Human Services Department) qualify for ORCA LIFT.

Max household income to qualify

1 person	2 people	3 people	4 people	5 people
$23,340	$31,460	$39,580	$47,700	$55,820

6 people	7 people	8 people
$63,940	$72,060	$80,180

If you think that you qualify, visit one of the authorized ORCA LIFT enrollment offices with your income verification documents to confirm that you are eligible. The office will officially register you in the program and give you your free ORCA LIFT card.

Income verification documents

If you are already in one of the following benefits programs:

- Apple Health/Medicaid recipients: ProviderOne medical services card. The agency can verify your current eligibility on washingtonconnection.org.
- Washington Basic Food Program recipients: EBT (electronic benefits transfer) Card. The agency can verify your current eligibility on washingtonconnection.org.
- Temporary Assistance for Needy Families (TANF) recipients: The agency can verify your current eligibility on washingtonconnection.org, or you can provide a copy of your award letter.

If you are in another defined benefits program:

- Employment Security paystub or letter for applicants receiving unemployment benefits.
- Award letters for SSI, Social Security, or Railroad Retirement recipients.
- L & I statement for workers' compensation recipients.

If you have no income:

- Employment Security verification form.
- With identification, Employment Security can verify that you received no income and are therefore eligible.

If you are employed:

Employed (with a paycheck):
Paystubs for the last 30 days.

Employed (paid in cash):
Letter from the employer signed and dated with gross income for the client for the last 30 days; or a bank statement from you if you deposit your cash in their account.

Self-employed:
Copy of your most recent tax return. Income is based on the modified adjusted gross income on your most recent tax return: Form 1040 line 37; Form 1040 A, line 21; Form 1040 EZ, line 4; or completion of the self-employment worksheet.

Documents that prove who you are

1. **Government-issued photo ID**
   - Driver's license (any state or country)
   - Photo ID card from any state, province, county or country
   - Armed Services ID with photo
   - ID card from any foreign consulate
   - Passport from any country
   - School photo ID – university, college, high school
   - Tribal ID
   - US certificate of citizenship, naturalization (signature, photo)
   - Any other form of photo ID issued by a government agency of any country

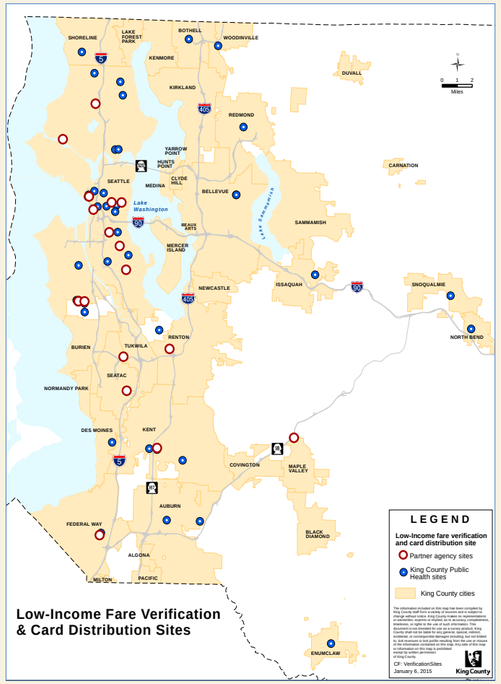
- OR -

2. **A combination of two or more documents:**
   Non-government-issued document with name and a photo of you as an adult, and a document that indicates your name and birthdate, such as:
   - Adoption papers
   - Baptismal records
   - Birth certificate
   - Border crossing card
   - Court order
   - DHS "Trusted Traveler" cards (NEXUS, SENTRI, FAST)
   - Driver's instruction permit
   - DSHS identification letter for those in custodianship
   - Employee ID card
   - Immigration ID
   - Marriage license
   - School records / transcript (certified)
   - Social Security card
   - Transportation Worker Identification Credential (TWIC)
   - Unemployment card

Where to get your ORCA LIFT card

Authorized ORCA LIFT enrollment offices are located throughout King County, as shown on the map below. Offices are operated by Public Health and other agencies as listed. For a detailed listing of specific locations and operating hours, visit orcalift.com, or call (206) 553-3000 or (800) 756-5437.

- Public Health - Seattle & King County
- Catholic Community Services of Western Washington
- Compass Housing Alliance
- El Centro de la Raza
- Global to Local
- Multi-Service Center
- Refugee Women's Alliance (ReWA)
- WithinReach
- YWCA
  - Seattle
  - King
  - Snohomish



Low-Income Fare Verification & Card Distribution Sites

TO SIGN UP IN YOUR COMMUNITY:

In addition to the locations shown on this map, King County and partner organizations host events at different community locations throughout the year. Call (800) 756-5437 to find out about upcoming events in your area.

About King County

At King County, we believe everyone should have access to our public transportation system, so we're pleased to offer this program, one of the first of its type in the nation.

Equity enables everyone to grow and it strengthens our county. We hope the ORCA LIFT program will help provide transit access for everyone in King County.

FOR MORE INFORMATION:

(206) 553-3000
(800) 756-5437

orcalift.com

Interpreter - 206-553-3000
Intérpretes Turjubaan Переводчик
Перекладач 통역사 ኮስ አስተርጓሚ
翻譯員 Thông Dịch Viên ਇੰਟਰਪਰੈਟਰ

Alternative Formats Available
(206) 477-6066 | TTY Relay: 711

2/15:125K:M&SI/C+C

orca LIFT

Reduced Fare.
Increased Possibilities.

King County METRO
We'll Get You There

How to get the ORCA LIFT card

STEP 1:

Visit orcalift.com or call (206) 553-3000 or (800) 756-5437 to see if you qualify. Eligibility is based on your household income.

STEP 2:

Apply in person at any one of the authorized enrollment offices around King County and get your free ORCA LIFT card at the same time.

STEP 3:

Load and use your ORCA LIFT card on transit like any other ORCA card user, and SAVE MONEY!

Get where you need to go. Pay a lot less to get there.

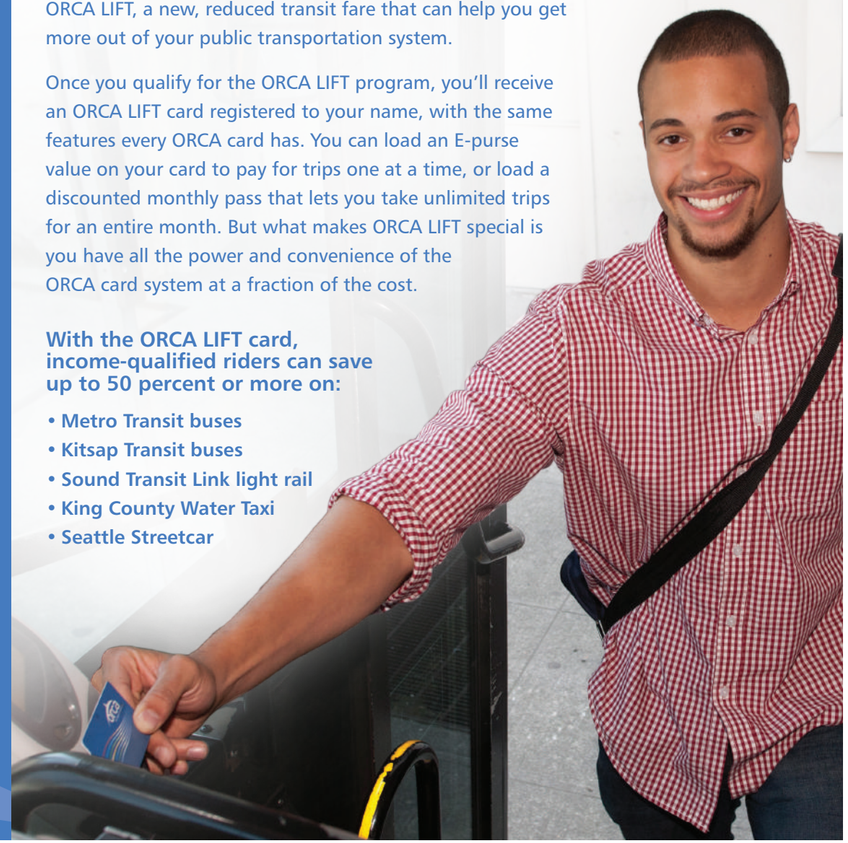
orca LIFT
Reduced Fare.
Increased Possibilities.

Now there's a more affordable way to get to work, school, shopping, day care or anywhere else you need to go. It's ORCA LIFT, a new, reduced transit fare that can help you get more out of your public transportation system.

Once you qualify for the ORCA LIFT program, you'll receive an ORCA LIFT card registered to your name, with the same features every ORCA card has. You can load an E-purse value on your card to pay for trips one at a time, or load a discounted monthly pass that lets you take unlimited trips for an entire month. But what makes ORCA LIFT special is you have all the power and convenience of the ORCA card system at a fraction of the cost.

With the ORCA LIFT card, income-qualified riders can save up to 50 percent or more on:

- **Metro Transit buses**
- **Kitsap Transit buses**
- **Sound Transit Link light rail**
- **King County Water Taxi**
- **Seattle Streetcar**



Important Questions

Which transportation agencies accept ORCA LIFT?

Currently, the ORCA LIFT reduced fares are offered on King County Metro Transit buses, Sound Transit Link light rail, the Seattle Streetcar, the King County Water Taxi, and Kitsap Transit buses.

All other ORCA participating agencies will accept the ORCA LIFT card, but the cardholder will pay the current standard adult fare for service provided by those agencies. You can pay that fare with your card's E-purse value or PugetPass that you have loaded. If you use your PugetPass to pay, you will be credited the trip value of your PugetPass, and will have to make up the difference with E-purse value or cash. Transfers are accepted with the ORCA LIFT card up to the value of the initial fare you paid.

Cardholders can call 206-553-3000 for a current list of transit agencies that accept ORCA.

How much does it cost to get an ORCA LIFT card?

Nothing. The card is free to qualified individuals. If your card is lost, stolen or damaged, replacement cards cost $5. Users are responsible for the costs to load E-purse value or a monthly transit pass on the card.

Will my ORCA LIFT card expire?

The ORCA LIFT card is good for 24 months (two years) from the time you get it. After that, you can reapply. Your card's expiration date will be printed on the back of the card.

What happens if someone qualifies for the ORCA LIFT program and later starts earning more than 200 percent of the federal poverty level?

Anyone who starts out qualified for the ORCA LIFT program can continue until their card expires. At that point they will need to reapply for the program and prove their continued eligibility.

How to put the ORCA LIFT card to work

Just like any regular ORCA card, load E-purse value or a monthly pass on your card before you start to use it.

1. **Visit any of the ORCA revalue locations around King County to load your card.**
   - King Street Center Metro Customer Service Office
   - Westlake Station, Downtown Seattle Transit Tunnel Metro Customer Service Office
   - Any ticket vending machine in the Downtown Seattle Transit Tunnel, Link light rail stations, and some transit centers
   - Any ORCA card retailer
   - Orcacard.com
2. **Pay two ways:**
   - Load a monthly PugetPass for unlimited rides during that month – a good choice if you use the card all the time.
   - Use the E-Purse to load between $5 and $300 on the card – a good choice if you use the card only occasionally.
3. **Tap the card reader when you board.**
4. **Go where you need to go!**

How much will I save?

You'll pay only $1.50 per trip, any time of day, for one-or two-zone travel on Metro Transit buses, Sound Transit Link light rail, and the Seattle Streetcar. Kitsap Transit bus trips are $1.00.

ORCA LIFT fares on the King County Water Taxi are $3.00 for West Seattle/Downtown Seattle and $3.75 for Vashon Island/Downtown Seattle per trip.

So, if you took two bus trips a day, five days a week on Metro Transit across two zones during peak hours, you could save as much as $910 per year.